

Terms and Conditions

SUPPORTING SUSTAINABLE CHOICES SCHEME 2025.

GENERAL

These terms and conditions apply to Penrith City Council's Supporting Sustainable Choices Scheme 2025.

To apply for the rebate program, residents must complete an online application form via Rebately and read through the terms of conditions of this program.

By submitting an application for a rebate, you agree to be bound by these terms and conditions. If your application does not comply with these terms and conditions, it will not be valid and will not be accepted or assessed.

It is important to read these terms and conditions in conjunction with any relevant information provided by Penrith City Council in relation to the Supporting Sustainable Choices Scheme.

Submission of an application does not guarantee a rebate. In conjunction with the program partner Rebately, applicants will be advised in writing whether their rebate application has been successful.

Council reserves the right to change these terms and conditions or to cancel, terminate, modify or suspend the Supporting Sustainable Choices Scheme at any time.

APPLICANTS:

To be eligible to apply for a rebate an applicant must:

- a. Be aged 18 years or over
- b. Live within the Penrith City Council LGA

ELIGIBLE PRODUCTS

Applicants may apply for a rebate for their purchase of the following products purchased on or after January 1st, 2025:

- a. Reusable Cloth Nappies and Accessories: Reusable cloth and swim nappies, reusable inner liner for nappies, reusable wipes, pilchers, wet bags and reusable nursing breast pads.
- b. Reusable Sanitary Items: reusable sanitary pads and menstrual cups, leak-proof swimwear and leak-proof underwear, and reusable adult incontinence products.
- c. Rechargeable household batteries: AA, AAA, C, & D and associated charging docks.
- d. Reusable food storage items: reusable stainless steel drink bottles, keep cups, glass or stainless steel food storage containers, and carbonated beverage machines (SodaStream, SodaKING, Phillips Go Zero, Aarke Carbonator)

Both online and store-bought eligible items are covered under this rebate. However, any cost associated with postage or product delivery shall not be included in the amount of the awarded rebate.

All claims must be made within 3 months of the purchase date.

Single-use, disposable or biodegradable nappies, sanitary items, incontinence items and batteries are not eligible for a rebate.

APPLICATIONS

Eligible rebate applications must be submitted from 1 January 2025.

To apply for a rebate, applicants must visit penrith.city/sustainablechoices and complete the user-friendly online application form via the Rebately link provided.

Applicants are required to upload the following documents to be eligible for a rebate:

- a. A receipt(s) of proof of purchase(s) which includes
 - i. Company name and/or ABN of the company the items were purchased from
 - ii. Name of the customer and/or invoice number

- iii. Purchase date
 - iv. Item name(s) (underline/highlight if multiple items on receipt)
 - v. Cost
- b. A valid proof of residence in the form of one of the following:
- i. Utility bill from the past 12 months
 - ii. Rates notice from the past 12 months
 - iii. A current driver's license or NSW Identification Card

Council will accept only one rebate application per category per household.

REBATE

Council will review each application to determine eligibility for a rebate. Rebate will notify applicants of the outcome of their application via email within 5 to 10 business days of receiving a submission.

Successful applications will be reimbursed 50% of the purchase price of eligible products with a maximum rebate of \$100 for reusable nappy and sanitary items, \$50 for rechargeable batteries, and \$50 for reusable food storage items.

Please ensure you apply under the category relevant to your purchase items, to avoid your claim being denied.

Payment of successful rebate applications will be made via electronic transfer to the applicant's nominated bank account. Payment will be made within 5 – 10 business days of notification of a successful application.

Once funding for the Supporting Sustainable Choices Scheme is exhausted, Council will not provide any further rebates and will not accept new applications.

LIABILITY

Applicants participate in the Penrith City Council's Supporting Sustainable Choices Scheme of their own volition and at their own risk.

Penrith City Council accepts no liability for any claim for loss, damage, harm or expenses which arise as a consequence of participation in the rebate program.

PRIVACY STATEMENT

After completion of the application all private information is stored in Council's customer database and only used in the administration of said application and to contact each individual when necessary.

By applying to this scheme, you agree to the collection, disclosure and use of your provided personal information for the purpose of conducting the Supporting Sustainable Choices Scheme.

Penrith City Council will not store any financial data but may store responses to surveys and contact information for feedback about the program. If you would like to know more about how the information provided in your application is managed, please visit Rebately's [Privacy Policy](#) and [Terms of Use](#) statements.