

AGUIDE TO USING YOUR 3-BIN SERVICE





penrith.city/waste



Your quick guide to the



Meat



Bones



Seafood



Dairy products



Egg shells



Fruit



Vegetables



Coffee grounds



Tea leaves



Bread



Council provided green compostable bags



Grass clippings



Twigs and sticks



Garden trimmings and weeds

Unsure where to put something?

More information

penrith.city/3bins

For more information, visit



No plastic bags



Oversized items



For branch cuttings or plants too big for your green-lidded FOGO bin, bundle them together and book a bulky waste collection. To find out more or to arrange a collection, visit

penrith.city/bulkywaste



PENRITH CITY COUNCIL



Your quick guide to the



Aerosol cans



Aluminium and steel cans



Cardboard (flattened)



Cartons, poppers and Tetra Paks



Glass bottles and jars



Newspaper and magazines



Pizza boxes



Plastic bottles



Plastic containers



Paper



No batteries or electronic items*



No clothing or textiles



No nappies



No plastic bags

Unsure where to put something?

More information

For more information, visit penrith.city/3bins



No polystyrene



Empty containers Make sure any containers, bottles, and cans are empty of any liquid or food before placing them loose in the bin.





* These items should not be placed in your household bins. For information on how to safely dispose of them visit penrith.city/problemwaste



penrith.city/waste



Your quick guide to the RED-LIDDE **RESIDUAL BIN**



Broken crockery and glassware



Broken household items



Chip and biscuit packets and other soft plastics



Cigarette packets and cooled cigarette butts



Disposable coffee cups



Disposable nappies and sanitary products



Kitty litter



Plastic bags



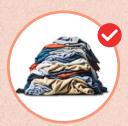
Plastic film



Polystyrene packaging and trays



Toothpaste tubes



Unusable clothing and textiles



No batteries or electronic items*



No food



No grass or garden trimmings





More information

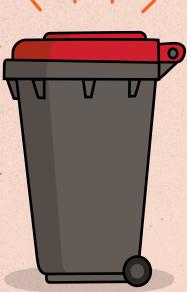
Unsure where to put something? For more information, visit

penrith.city/3bins

Oversized items

If you have items too big for your red-lidded residual bin, book a bulky waste collection. To find out more about accepted items and how to book a collection, visit

penrith.city/bulkywaste



penrith.city/waste



* These items should not be placed in your household bins. For information on how to safely dispose of them visit penrith.city/problemwaste

Bulky Waste Collections

What is bulky waste and when is it collected?

Bulky Waste is exactly what it sounds like - the big and bulky stuff - things that are too big, too heavy or too bulky to be put in your household bins.

Disposing of bulky waste is easy, with Council providing Penrith residents with four free collections every year, with each collection allowance being two cubic metres in size (roughly the same carrying capacity of a standard box trailer). For larger amounts of bulky waste, multiple collections can be booked for a variety of household items.

Before disposing of your bulky waste, or making a collection booking, consider if your items can be rehomed by either donating to charity, selling or giving away.

Accepted/ non-accepted items

Accepted

23

Not accepted

- Household furniture
- Household goods/ loose items (must be boxed or bagged)
- Garden organics (bundled or in cardboard box)
- Metal appliances
- White goods

- Building and demolition waste
- Food
- General waste and recycling
- Heavy/ large items (items must be able to be comfortably lifted by 2 people)
- Hazardous materials, sharps, and chemical waste

For more information on specific items, please visit **penrith.city/bulkywaste**

How do I book a collection?

Book a collection online by visiting The Waste Spot at **penrith.city/thewastespot**. A collection must be booked before your bulky items are placed at the kerbside or in the designated bulky waste bay/room.

How to present your bulky waste

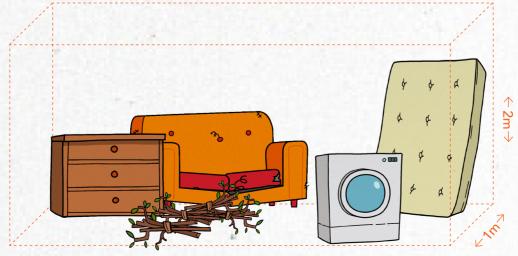
When presenting your bulky waste, arrange any household goods, mattresses, whitegoods/metals, and garden vegetation into separate piles with like items grouped together (where possible these categories are collected by separate trucks to make sure that valuable materials are sent to the correct recovery facility for recycling).

Stand alone properties

 Place your items at the kerbside directly infront of your property no earlier than the night before your booked collection.* Check that your items don't obstruct footpaths, walkways or disrupt pedestrian traffic.

Unit complexes

- If your complex has a designated bulky waste collection bay or room, please place your items neatly within this area the night before your booked collection.*
- If your complex does not have a designated bulky waste collection bay, please place your items at the kerbside directly in front of your complex the night before your booked collection.*Items must not obstruct footpaths, walkways or disrupt pedestrian traffic.
- Putting bulky waste items out at the kerbside or in bulky waste bay or room without booking a bulky waste collection is illegal and individuals can face up to \$2,000 in illegal dumping fines.





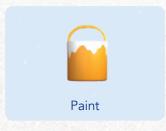
Waste matters

Drop off your household problem waste for recycling

You can drop off:

























Only household quantities accepted 20kg or 20L maximum container size. Please transport your materials carefully. Dangerous goods and items other than those listed will not be accepted.

How to recycle other household items:

For household items that are a little trickier to know how to dispose of correctly, visit Council's A-Z of Waste and Recycling Guide at **penrith.city/AtoZrecycling** or visit **recyclingnearyou.com.au**

Penrith Community Recycle Centre is located at:

Gate 3, 96 Dunheved Circuit, St Marys

Hours: Monday to Friday: 8:30am - 2pm, Saturday: 8am - 12pm

Visit your Community Recycling Centre today and help build a healthy environment for our future.

Not all household waste can be put in your kerbside bins. The Penrith Community Recycling Centre offers a **FREE** and **EASY** solution for the disposal of household problem waste such as paints, gas bottles, motor oils, batteries, smoke detectors and fluorescent globes and tubes.

Many of these materials can be reused and recycled if processed correctly. Recycling helps our environment because it saves water, energy and natural resources.

For more information call Penrith City Council on **4737 7777** or visit **cleanout.com.au**



This project is a NSW Environment Protection Authority Waste Less, Recycle More initiative funded from the waste levy. Visit **www.epa.nsw.gov.au**



It's important to keep problem waste items out of your household bins for safety and environmental reasons.

So, to make it easier to send problematic household waste to the right place, Council has partnered with RecycleSmart to provide Penrith residents with a 'from-your-door' collection service for items such as soft plastics and textiles.

How do I book a RecycleSmart Power Pickup?

Organising a collection (or a "Power Pickup") is easy! Residents can organise a collection (or a "Power Pickup") via the RecycleSmart App (available from the Google Play or App Store) or the RecycleSmart website to have tricky-to-recycle items like textiles and soft plastics collected directly from your door in a contactless pickup.

How do collections work?



1. Pack your bag

Gather all your clothes, soft plastics and other tricky recyclables e-waste, batteries and polystyrene in a bag.



2. Book your pickup in just 3 clicks

Book your Power Pickup online at www.recyclesmart.com. Tell us your address and the date that suits you – you don't even need to be home! Simple.



3. We do the rest!

Leave your bag outside your house on the pickup date. Our drivers will collect your items and make sure they go to the right place.

How much do Power Pickups cost?

Book your first RecycleSmart Power Pickup for free, using code PENRITHFREE. After that, one-off collections are charged at \$7.50 per bag.

If you're looking for something more consistent, RecycleSmart offers a free subscription to access monthly pickups for two bags on an ongoing, regular basis that's convenient for you.

What items can I book a collection for?

Soft plastics

Soft plastics are common household packaging items like chip packets, bread bags, plastic bags, and cling wrap. Unlike other plastic items, when scrunched soft plastics don't immediately 'spring' back to their original shape.

It's important to keep soft plastics out of your yellowlidded recycling bin as they can't be recycled in the same facility as other 'hard' plastics.

Textiles

Textiles are clothing and linen items, such as bedsheets and towels.

Other household problem waste

For a full list of items accepted in RecycleSmart Power Pickups, visit their website **recyclesmart.com**

Find Us Online

To access the information in this guide online and for real-time waste updates, visit us via our app or website.

The Penrith Waste Champion App

Hold the phone! The Penrith Waste Champion App is a great way to stay up to date with information and notifications about everything to do with Penrith's waste services, all from the palm of your hand.

Features of the app include:



Bin collection reminders – to remind you when to put your bins out.



Bin collection calendar – to help you avoid having the one odd bin out on your street.



Sorting information – to make sure you know what can and can't go in each bin.



Additional service information – to give you the information you need to make the most of available services including free bulky waste collections and RecycleSmart Power Pickups.



Suburb specific notifications – to provide you with real time information about major events that may be impacting your area eg. bin collection delays due to flood impacts



Major events – to stay up to date with when events like our E-Waste and Chemical CleanOut Events are happening.



Additional Christmas Services information – to send you updates on holiday season services such as additional kerbside bin collections, recycling drop-off days and real Christmas tree drop-offs.

To access the above features and more, download the app for free today by searching "Penrith Waste Champion" in Google Play or the App Store.





The Waste Spot

Got a bin question? The answer is just a click away.

The Waste Spot is Council's online destination for all your waste-related requests, questions, suggestions and compliments! It's easy to use and can be accessed from any smartphone, tablet or computer.

If you have a question about your bins, The Waste Spot is the best way to get in touch with us. Visit **penrith.city/thewastespot** today!