



# PROACTIVE COMPLIANCE INSPECTION PROGRAM

## FREQUENTLY ASKED QUESTIONS

### INDUSTRIAL AND COMMERCIAL PREMISES

#### **What will the Proactive Compliance Inspection Program be targeting?**

The Proactive Compliance Inspection Program is targeting industrial and commercial premises within the Penrith LGA. Council's Compliance Officers will monitor premises as a result of complaints received and also on a proactive patrol process. Premises will be monitored to ensure:

- appropriate approvals exist
- operators are undertaking functions in accordance with conditions of consent
- operators are undertaking functions in an environmentally safe manner- works are undertaken within property boundary and appropriate safety and pollution controls are implemented
- ensure no unauthorised building works have been undertaken – includes additions or renovations undertaken without prior approval.

#### **When is a development consent required?**

Development consent is required for any industrial or commercial use of a premise. It is up to the property and business owner to ensure the relevant approvals have been obtained and are complied with.

In certain circumstances premises may have 'existing use' provisions, therefore development consent may not be required. If you are unsure about your approval or require further information, please contact Penrith City Council on (02) 4732 7777.

#### **Who should I contact to discuss my current use of industrial/commercial premises?**

Email enquiries may be forwarded to [council@penrith.city](mailto:council@penrith.city). Alternatively, please contact Penrith City Council on (02) 4732 7777 and request to speak with Council's Duty Planner.



**What are the penalties for operating a business without approval or for not complying with development consent?**

On the spot penalties range from \$1500 - \$8000. Continued non-compliance may result in Council issuing orders or legal proceedings.

**If I don't have an approval, do I need to close my business down?**

If you are operating without approval Council will assess the potential impact of your business on people and the environment. If your business is assessed as not causing an immediate risk, Council will provide information to assist with the approval process.

Please be advised that Council action and advice is based on each individual matter.

**For more information about the Proactive Compliance Inspection Program please contact 4732 7777.**